

Members *Communication*

15th May 2015

c-Gaming Developments

**Stakeholder Engagement
Code of Conduct
Whistleblower Policy Development**

Stakeholder Engagement

Yesterday in Mississauga the new structure of *Stakeholder Engagement* was launched with the OLG, OCGA and CGAO, setting out the foundation pieces of how this new platform will function and drive through their various agendas.

There are four (4) key Committees, being *Strategic, Operations, Marketing & Regulatory*, that will drive forward the development of the c-Gaming platform and development. The focus of yesterday was confirmation of the 'Charters' and initial 'Agendas'. The first date of each Committee's formal working meeting was set and work is now underway.

Although the CGAO has representatives on each of the Committees, if you would like any issues raised this can be done by e-mailing our Administrator, Ms. Sandi Nesbitt at nesbitt.s@sympatico.ca, who will ensure it gets to the right Committee. What is important is your participation and engagement in the process.

We will be setting up a web page on our web site to deal with all information relating to these committees and key items they are dealing with.

I do wish to acknowledge the hard work undertaken by Mr. Bob Longman, Channel Manager c-Gaming (OLG), for all his work in the background to ensure yesterday was constructive and smooth, and it was, Well Done Bob!

Code of Conduct

In light of recent issues in the media, it may well be worth it to just bring back to your employees attention your own *Code of Conduct* and ensure all employees are aware of this and their responsibility to it.

Whistleblower Policy Development

As you will be aware, under the Registrars Standards we are required to have a 'Whistleblower Policy' in place. We, the CGAO, have been looking at an Industry Standard approach that will

meet the requirement of an independent process to deal with any issues once a Whistleblower incident has been triggered.

This process does have a cost attached to it which, initially (year one), is a \$C1.5k charge and then ongoing years roughly \$C800 per annum. We will have more detailed information for our members at the AGM where we will be looking for approval.

If you decide not to join the CGAO framework, you will be required to set up your own policy and inform the AGCO.

P.McM/sn – 15-05-15

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